

Service Engineer / Permanent contract / Full-time

1. What To Expect:

We are looking for a **Service Engineer** to join our US operations in Akron, Ohio

X-Ray Imaging Solutions (X-RIS - <https://en.wikipedia.org/wiki/X-RIS> - <https://xris.eu/>) is a pioneering company based in Belgium, specializing in **industrial digital radiography**. Founded in 2010, the company has built a strong reputation in the field of **industrial non-destructive testing**. **X-RIS** designs and markets **X-ray generators and detectors, electromechanical equipment, advanced user-friendly software solutions**, as well as **standard and customized systems**.

X-RIS has over **47 employees** and now reports a **turnover exceeding 10 million euros**, demonstrating its steady growth and excellence in the field. Our company continues to grow with the recent expansion into the U.S. NDT market through the opening of a site in Akron, Ohio. Looking firmly towards the future, **X-RIS** is seeking to expand its team.

2. What You'll Bring:

- U.S. citizenship required: must be eligible for security clearance and able to obtain a U.S. passport.
- Associate/bachelor's degree in electrical engineering, or 5 years of experience as an alternative to a degree.
- 2–5 years' experience servicing medical or industrial X-ray components.
- PLC troubleshooting, Siemens, Festo and control systems knowledge strongly preferred.
- Advanced electro-mechanical troubleshooting abilities as well as strong mechanical aptitudes.
- Existing knowledge or the ability to learn robotic programming (ABB, Kuka, Fanuc).
- Familiarity working with X-ray generators (Gulmay, Spellman, Comet).
- Strong communicator — thrives in both face-to-face and remote collaborative settings.
- Fast learner with a demonstrated ability to retain and apply technical knowledge.
- Organized, detail-oriented, and capable of managing expense reporting independently.
- Confident in Windows OS environments: software installation, user administration, network IP address configurations.
- X-ray imaging experience welcomed.
- French language skills are not required, but may be considered an advantage.
- Military experience with electro-mechanical skills is also welcomed.

3. What You'll Do:

- Operations will be based in Akron, Ohio with national and international travel requirements ranging from 30-50%.
- Promote and manage an after-sales service program for all US customer installations.
- Perform preventive maintenance programs for US installations.
- Perform diagnostics and repairs on X-ray equipment.
- Remote technical support by phone and computer.
- Learn the basics of digital X-ray operations for service support purposes.
- Factory training in Europe (Belgium) for a period of up to 60 days.

4. Compensation and Benefits:

- Attractive compensation package.
- A job in a pleasant environment within a dynamic, friendly and organized team.
- A position in a rapidly growing international technology company.
- A permanent contract with an attractive salary package that matches the candidate's experience.
- Exciting opportunities to earn bonuses.
- Opportunity for advancement in a growing division.

All employment offers are contingent upon the successful completion of background/criminal checks, consistent with applicable laws.

For any additional information or applications, please contact: Dan Rankin, *NA Business Manager* - careers@xris-ndt.com.

